



Carson-Dellosa Learning Spot™ Lessons

Learning Spot™ Lessons are interactive whiteboard software units from Carson-Dellosa and include standards-based content for whole class, small group, and individual instruction. These teacher-created and teacher-tested units work with any interactive whiteboard system including SMART™, Promethean, Mimio®, and more. The engaging lessons and colorful, fun reinforcement activities provide skill-based learning support for students while the teacher-controlled activity settings, ELL support, and directional audio in English, Spanish, and French provide teachers with the support necessary to meet the needs of all students.

Each standards-based software unit includes:

- Lesson Plans
- Differentiated Instruction
- Extension Activities
- Reproducible Practice Pages
- Multilingual Audio Support

Information for Technical Support Administrators

System Requirements

Operating System(s): Requires Windows® XP or newer or Mac 10.5.x (Intel) or newer

RAM: Recommend a minimum of 512MB (Windows) 1 GB (Mac OS)

Whiteboards: Compatible with most interactive whiteboards, including SMART™ Boards, Promethean, and Mimio®

Unsupported and/or Known Issues

1. Not currently supported for installation on mobile devices
2. Not supported for installation on a Mac PowerPC
3. Without prior installation of Adobe® AIR®, installation of the Carson-Dellosa Learning Spot™ Library will fail on Mac OS 10.5.x. To resolve this issue, please install the program *prior to* installation of the Learning Spot™ Library. You can download the latest version of Adobe® AIR® available for this operating system [here](#).
4. Adobe® AIR® crashes with certain late-model Apple computers running 10.7.2. To resolve this issue, please upgrade OS to 10.7.3 or use workaround provided by Adobe® [here](#).
5. Application may freeze after users upgrade from v0.5.7 or v0.5.8 to v1.0.0 on Mac OS 10.5.x – 10.7.x **Suggested workaround(s):** Manually close 0.5.7 or 0.5.8 version of application before running the v1.0.0 update installer or quit and restart application after upgrade.
6. Install may fail on Mac OS 10.5.8 when users need to install Adobe® AIR® in order to install the v1.0.0 Learning Spot™ Digital Library. **Suggested workaround(s):** Eject Adobe® AIR® installer prior to running the v1.0.0 Learning Spot™ Digital Library installer.
7. Install may fail on Mac OS 10.5.8 when users upgrade from v0.5.7 or v0.5.8 to v1.0.0 **Suggested workaround(s):** Uninstall v0.5.7 or v0.5.8. Delete the folder located at user > Library > Preferences > Digital Library. Install the v1.0.0 Learning Spot™ Digital Library.



Web Blocking Software

The Carson-Dellosa Digital Library™ requires occasional Internet connectivity in order to perform certain functions, such as update your account settings, view correlations, or download new units. To prevent possible issues, please ask your Technical Support Team to whitelist the cdlearningspot.com domain.

Other Software

The Carson-Dellosa Digital Library™ is built on the Adobe® Air platform. This software will automatically install when you run the Carson-Dellosa Digital Library™ installer for your operating system. Periodic updates of this software may be required.

For the best overall experience, we also recommend that you download and install the latest version of Acrobat Reader for your operating system [here](#).

Screen Resolution

The Carson-Dellosa Digital Library™ is optimized for a screen resolution of 1024 x 768 or higher. If your computer or whiteboard does not automatically detect this setting, the application may not display on screen correctly. Manually adjusting your screen resolution to 1024 x 768 or higher should resolve the issue.

Security

To protect our customers, critical data submitted via the application or stored directly on our servers is always encrypted. To protect our customers and the integrity of the application, our servers are all [VeriSign Trusted](#) and a code-signing certificate has been applied to the application.